

ANNUAL ASSURANCE STATEMENT TO THE SCOTTISH HOUSING REGULATOR

The Board of Lochalsh and Skye Housing Association is of the opinion that it is materially compliant with the Regulatory Standards set out in Chapter 3 of the Regulatory Framework. Over the last twelve-months we have continued our ongoing self-assurance process, sought extensive external validation and support in relation to areas including Governance, Financial Management and Tenant Safety and made decisions based on good quality information which seeks to deliver our Business Plan and Strategic Objectives. It includes our work with SHR to update our compliance status on our governance improvement plan and on our equalities data.

In undertaking the self-assurance exercise Lochalsh and Skye Housing Association has gathered appropriate assurance that:

- We comply with all relevant regulatory requirements set out in Chapter 3 of the Regulatory Framework
- We comply with all relevant standards and outcomes in the Scottish Social Housing Charter
- We comply with all relevant legislative duties
- We comply with the Standards of Governance and Financial Management
- We have obtained external assurance across key areas in our internal and external audit functions

Evidence of these sources of assurance gathered include:

- A detailed self-assurance framework which provides a robust evidence bank and is subject to an ongoing review of the Regulatory Requirements
- Detailed professional advice received in the form of reports to the Board from the Chief Executive and Senior Management Team across all business areas including; governance, finance, human resources, asset management, housing management and development which include consideration of risk, relevance to our business plan, regulatory compliance, financial implications, impact on tenants and equalities
- Consideration of tenant and service user feedback in the form of satisfaction surveys, service users complaints and consultation exercises
- Reports, advice and information from internal and external auditor, external membership bodies, any appointed external advisers and specialist consultants all of whom provide external independent evaluation, feedback and validation

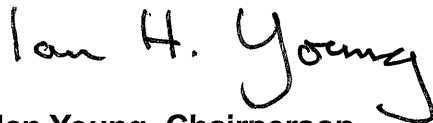
In reviewing the evidence and assessing compliance, we have undertaken a self-assessment process as detailed in the SFHA self-assurance toolkit. We have obtained external support from consultants and auditors to provide us with additional assurance and the evidence provided to the Board is effective and robust.

In reviewing our compliance with the Regulatory Framework, we are assured that we have established appropriate systems for the collection of equalities data initially carried out through an anonymised survey in June 2025. We have updated the Equalities and Human Rights Action Plan which will outline how best to use this data, the frequency and methods used to gather equalities data and how it will be used to take account of equality and human rights issues in relation to our decision making, policy development and day to day service delivery.

The Association has significantly improved its approach to health and safety. We have audited all areas of landlord health and safety and put in place a specific Health & Safety and Fleet Officer. We follow our Damp and Mould Policy and are reviewing all policies in relation to Tenant Safety. We will maintain a continuous improvement focus on all such topics. We are assured that we have the necessary systems, approaches and expertise within the association to identify issues of material non-compliance in relation to our governance and the operation of our business.

As Chair, I was authorised by the Board at a meeting held on 13 October 2025 to sign and submit this Assurance Statement to the Scottish Housing Regulator.

Signed

A handwritten signature in black ink that reads "Ian H. Young". The signature is written in a cursive style with a large, sweeping 'Y' at the end.

Ian Young, Chairperson